

Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services Kenmore-Town of Tonawanda: First Choice POS



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage please contact your Human Resources Department. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible,

provider, or other underlined terms, see the Glossary. You can view the Glossary at http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf.or call 1-800-257-2753 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	In-Network: \$0 for First Choice Tier 1 and Specialty Services. Out of Network: \$2,000 Individual / \$4,000 Family for Non-First Choice Facilities, Par Physician and Ancillary (IHC Network) & Out-of-Network.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before the plan begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your <u>deductible</u> ?	Yes	Preventive care. This plan covers items and services even if you haven't met the deductible amount. But a copayment or coinsurance may apply.
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In-Network & Out of Network: \$5,000 Individual/ \$10,000 Family for First Choice Providers, Specialty Services, Non-First Choice Facility, Par Physician and Ancillary (IHC Network) or Out-of- Network providers	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan,</u> the overall family <u>out-of-pocket limit</u> must be met.
What is not included in the <u>out-of-pocket limit</u> ?	Cost Containment Penalties, Premiums, Balance-billed Charges (unless balance billing is prohibited), health care services this plan doesn't cover	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit.</u>
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.independenthealth.com</u> for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.



Important Questions	Answers	Why This Matters:
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the specialist you choose without a referral.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

			Wł	at You Will Pay	/		
Common Medical Event	Services You May Need	First Choice Providers	Specialty Services	Non First Choice Facilities	Par Physician and Ancillary (IHC)	Out-of- Network	Limitations, Exceptions, & Other Important Information
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$20 copayment	N/A	N/A	Adult: \$10 copayment Child: \$20 copayment	20% coinsurance	If you receive a blood or specimen draw during your office visit, you are responsible for the office visit copay only. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance.
	<u>Specialist</u> visit	\$20 copayment	N/A	N/A	\$20 copayment	20% coinsurance	If you receive a blood or specimen draw during your office visit, you are responsible for the office visit copay only. Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction

For more information about limitations and exceptions, please contact your Human Resources department.

Common Medical Event	Services You May Need	First Choice Providers	Specialty Services	Non First Choice Facilities	Par Physician and Ancillary (IHC)	Out-of- Network	Limitations, Exceptions, & Other Important Information
							in eligible expenses for each instance.
	Preventive care/screening/ immunization	No Charge	No Charge	No Charge	No charge	20% coinsurance	If you receive a blood or specimen draw during your office visit, you are responsible for the office visit copay only. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. **Routine Physicals are not covered out of network.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	X-Ray: No charge Blood work: No charge	X-Ray: \$20 copayment Blood work: No charge	X-Ray: 20% coinsurance Blood work: 20% coinsurance	X-Ray: \$20 copayment Blood work: 20% coinsurance	20% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance
	Imaging (CT/PET scans, MRIs)	\$20 copayment	\$20 copayment	20% coinsurance	\$20 copayment	20% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance.
If you need drugs to treat your illness or condition More information about	Generic drugs	N/A	N/A	N/A	Retail: \$5 copayment Mail order: \$12.50 copayment	N/A	Must be filled at a participating pharmacy.

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Common Medical Event	Services You May Need	First Choice Providers	Specialty Services	Non First Choice Facilities	Par Physician and Ancillary (IHC)	Out-of- Network	Limitations, Exceptions, & Other Important Information
prescription drug coverage is available at www.pbdrx.com	Preferred brand drugs	N/A	N/A	N/A	Retail: \$25 copayment Mail order: \$62.50 copayment	N/A	Must be filled at a participating pharmacy.
	Non-preferred brand drugs	N/A	N/A	N/A	Retail: \$50 copayment Mail order: \$125 copayment	N/A	Must be filled at a participating pharmacy.
lf you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$125 copayment	\$125 copayment	20% coinsurance	N/A	20% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance
	Physician/surgeon fees	N/A	N/A	N/A	No charge	20% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to 50% reductio in eligible expenses for eac instance
	Emergency room care	\$250 copayment	\$250 copayment	\$250 copayment	N/A	\$250 copayment	Copayment waived if admitted
If you need immediate medical attention	Emergency medical transportation	N/A	N/A	N/A	\$100 copayment	\$100 copayment	Must be deemed medicall necessary. Wheelchair va transportation is not covered.
	Urgent care	N/A	N/A	N/A	\$50 copayment	\$50 copayment	None
lf you have a hospital stay	Facility fee (e.g., hospital room)	No charge*	\$500 copayment*	Deductible then 20%	N/A	20% coinsurance	*If admitted through ER, Covered in Full. Member Precertification ma

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				coinsurance*			be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance.
	Physician/surgeon fees	N/A	N/A	N/A	No charge	20% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance.
lf you need mental	Outpatient services	Adult: \$10 copayment Child: \$20 copayment	Adult: \$10 copayment Child: \$20 copayment	20% coinsurance	Adult: \$10 copayment Child: \$20 copayment	20% coinsurance	-None-
health, behavioral health, or substance abuse services	Inpatient services	No charge	\$500 copayment*	20% coinsurance*	N/A	20% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance.
	Office visits	N/A	N/A	N/A	Covered in full after initial diagnosis	20% coinsurance	Cost sharing does not apply for preventative services. If a visit is unrelated to Pregnancy, member liability may apply based on services rendered.
lf you are pregnant	Childbirth/delivery professional services	N/A	20% coinsurance	N/A	No charge	20% coinsurance	Member Precertification may be required for Home Births. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance.

			Wh	at You Will Pay			
Common Medical Event	Services You May Need	First Choice Providers	Specialty Services	Non First Choice Facilities	Par Physician and Ancillary (IHC)	Out-of- Network	Limitations, Exceptions, & Other Important Information
	Childbirth/delivery facility services	No charge	20% coinsurance	20% coinsurance	N/A	20% coinsurance	Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance.
	Home health care	Erie & Niagara County: \$20 copayment	N/A	Erie & Niagara County: 20% coinsurance All other WNY Counties: \$20 copayment	\$20 copayment	20% coinsurance	Limit: No Limit Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance.
	Rehabilitation services	\$20 copayment	\$20 copayment	20% coinsurance	\$20 copayment	20% coinsurance	Up to 20 visits per plan year (combined).
If you need help recovering or have other special health	Habilitation services	Not covered.	Not covered.	Not covered.	Not covered.	Not covered.	None
needs	Skilled nursing care	No charge*	\$500 copayment**	20% coinsurance**	N/A	20% coinsurance	*Up to 90 days per plan year. **Up to 45 days per plan year which counts toward the 90 day limit. Member Precertification may be required. Failure to obtain precertification could result in up to 50% reduction in eligible expenses for each instance.
	Durable medical equipment	N/A	N/A	N/A	20% coinsurance	50% coinsurance	Member Precertification may be required.
	Hospice services	No charge	No charge	No charge	N/A	20%	Hospice services shall

For more information about limitations and exceptions, please contact your Human Resources department.

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Common Medical Event	Services You May Need	First Choice Providers	Specialty Services	Non First Choice Facilities	Par Physician and Ancillary (IHC)	Out-of- Network	Limitations, Exceptions, & Other Important Information
						coinsurance	include supplies & drugs.
	Children's eye exam	N/A	N/A	N/A	N/A	N/A	Covered by EyeMed. 1-877-842-3348
If your child needs dental or eye care	Children's glasses	N/A	N/A	N/A	N/A	N/A	Contact EyeMed for additional options at 1-877-842-3348
	Children's dental check-up	Not covered.	Not covered.	Not covered.	Not covered.	Not covered.	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)						
Acupuncture	Dental care (Adult)	 Non-Emergency care when traveling outside the US 				
Weight loss programs	Hearing aids	Private-duty nursing				
Cosmetic Surgery	Long-term care					
Other Covered Services (Limitations m	ay apply to these services. This isn't a complete lis	st. Please see your <u>plan</u> document.)				
Chiropractic Care	Infertility treatment	Bariatric Surgery				
Routine foot care	Routine eye care (Adult)					

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1-877-267-2323 x61565 or www.cciio.cms.govOther coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace. For more information about the https://www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. You may also

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contact: Independent Health at 1-800-257-2753. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact: Community Service Society of New York at 1-888-614-5400 or <u>http://www.communityhealthadvocates.org/</u>

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-257-2753. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-257-2753. Chinese (中文): 如果需要中文的帮助,请拨打这个号码1-800-257-2753. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-257-2753.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
9 months of in-network pre-natal care and a
hospital delivery)

The plan's overall deductible	\$2,000
Specialist [cost sharing]	\$20
Hospital (facility) [cost sharing]	\$0
Other [cost sharing]	20%

This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700				
In this example, Peg would pay:					
Cost Sharing					
Deductibles	\$0				
Copayments	\$60				
Coinsurance	\$0				
What isn't covered					
Limits or exclusions	\$60				
The total Peg would pay is	\$120				

Managing Joe's Type 2 Diabetes (a vear of routine in-network care of a wellcontrolled condition)

The <u>plan's</u> overall <u>deductible</u>	\$2,000
Specialist [cost sharing]	\$20
Hospital (facility) [cost sharing]	\$0
Other [cost sharing]	20%

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) **Prescription drugs** Durable medical equipment (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$0	
Copayments	\$680	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$55	
The total Joe would pay is	\$735	

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$2,000
Specialist [cost sharing]	\$20
Hospital (facility) [cost sharing]	\$0
Other [cost sharing]	20%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

In this example. Mia would pay:

Cost Sharing			
Deductibles	\$0		
Copayments	\$1,190		
Coinsurance	\$7		
What isn't covered			
Limits or exclusions	\$0		
The total Mia would pay is	\$1,197		

The plan would be responsible for the other costs of these EXAMPLE covered services.